

Face to face courses - Terms & Conditions

The course fee quoted above is exclusive of VAT and per delegate. Attendance on the course may be purchased using the online booking system or by sending a purchase order to Aurora no later than two weeks before the course date.

However, payment must be received in full before attendance otherwise your place may be cancelled. If you cancel your booking more than two weeks (14 full days) before the course date, we will refund the course fee in full. If you cancel your booking with less than two weeks' notice, your fee is not refundable. You may change a booking (i.e. change the delegate) at any time with no charge.

Where a delegate booked to attend the course does not attend on the day (a 'no show'), course fees will not be refunded. Fees will not be refunded for any non-attendance where sufficient prior notice was not provided to Aurora.

Aurora reserves the right to cancel or re-arrange course dates at least three weeks before any scheduled course. Any booked attendees on course dates to be cancelled or rescheduled will be offered new course dates to any booked attendees so that they may choose to transfer their booking.

Our training material has been designed as an integral part of our training programme and solely for the benefit of delegates who have subscribed for our training. The material does not necessarily stand on its own and is not intended to be relied upon for giving specific advice. Furthermore, any comments made by our presenter will not constitute and must not be relied upon as advice.

To the extent permitted by law, neither Aurora Health Physics Services Limited nor its presenters will be liable by reason of breach of contract, negligence or otherwise for any loss or consequential loss occasioned to any person acting, omitting to act or refraining from acting in reliance upon training materials or presentation of the training or, except to the extent that any such loss does not exceed the price of the training course, arising from or connected with any error or omission in the training materials or presentation of the training.

Consequential loss shall be deemed to include, but is not limited to, any loss of profits or anticipated profits, damage to reputation or goodwill, loss of business or anticipated business, damages, costs, expenses incurred or payable to any third party or any other indirect or consequential losses.

No part of the materials may be reproduced in any form without the prior permission of Aurora Health Physics Services Limited, including the recording of any of the course day. Any links to training material must not be forwarded to others without the prior approval of Aurora and to those who are not directly booked onto a course.

Online taught courses - Terms & Conditions

The course fee quoted above is exclusive of VAT and per delegate. Attendance on the course may be purchased using the online booking system or by sending a purchase order to Aurora no later than two weeks before the course date.

However, payment must be received in full before attendance otherwise your place may be cancelled. If you cancel your booking more than one week (7 full days) before the course date, we will refund the course fee in full. If you cancel your booking with less than one weeks' notice, your fee is not refundable. You may change a booking (i.e. change the delegate) at any time with no charge.

Where a delegate booked to attend the course does not attend on the day (a 'no show'), course fees will not be refunded. Fees will not be refunded for any non-attendance where sufficient prior notice was not provided to Aurora.

Aurora reserves the right to cancel or re-arrange course dates at least three weeks before any scheduled course. Any booked attendees on course dates to be cancelled or rescheduled will be offered new course dates to any booked attendees so that they may choose to transfer their booking.

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Consequential loss shall be deemed to include, but is not limited to, any loss of profits or anticipated profits, damage to reputation or goodwill, loss of business or anticipated business, damages, costs, expenses incurred or payable to any third party or any other indirect or consequential losses.

No part of the materials may be reproduced in any form without the prior permission of Aurora Health Physics Services Limited, including the recording of any of the course day. Any links to training material, including the event invitation to the session itself, must not be forwarded to others without the prior approval of Aurora and to those who are not directly booked onto a course.

On demand courses - Terms & Conditions

The course fees quoted above are exclusive of VAT. Access to any course may be purchased using the online booking system, or via a purchase order.

Where a delegate has registered on a course but does not complete the course within the given timeframe (1 year), no refund will be granted.

Our training material has been designed as an integral part of our training programme and solely for the benefit of delegates who have subscribed for our training. The material does not necessarily stand on its own and is not intended to be relied upon for giving specific advice. Furthermore, any comments made by our presenters will not constitute and must not be relied upon as advice.

To the extent permitted by law, neither Aurora Health Physics Services Limited nor its presenters will be liable by reason of breach of contract, negligence or otherwise for any loss or consequential loss occasioned to any person acting, omitting to act or refraining from acting in reliance upon training materials or presentation of the training or, except to the extent that any such loss does not exceed the price of the training course, arising from or connected with any error or omission in the training materials or presentation of the training.

Consequential loss shall be deemed to include, but is not limited to, any loss of profits or anticipated profits, damage to reputation or goodwill, loss of business or anticipated business, damages, costs, expenses incurred or payable to any third party or any other indirect or consequential losses.

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