

Aurora Service Commitments

CARING

We provide lead and backup contacts, so someone always knows you

We will always work with you efficiently, constructively and honestly

We will ask for your feedback so that we may improve our services

We will answer your enquiries and reply to any correspondence promptly

PROFESSIONAL

We will ensure we understand your needs and provide timely advice

We will always keep you informed of progress with your work

We will protect your commercial and personal confidentiality at all times

We will build a partnership with you to support your needs

QUALITY

We will always meet and will strive to exceed your expectations

We will provide the best technically competent staff to match your needs

We will deliver total quality. All advice will be clear and unambiguous

We will provide the best technical solution for your project